

Return Label

DETAILS FOR RETURN

Order number: Customer name:

Item:

REASONS FOR RETURN

- ☐ 1. I regret the purchase
- ☐ 2. The product doesn't work as intended, or was ordered by mistake
- ☐ 3. I received the wrong product
- ☐ 4. The item doesn't meet my expectations
- ☐ 5. Other reason (please specify)

Right to withdraw: Please note that we cannot accept returns for our custom made products, in accordance with the Distance Contract Acts//distance selling regulations. These products are individually crafted and printed on demand, and cannot be resold. You can, however, return unused accessories and non-custom made products using this return form. In the unlikely event your product should be of poor quality, was damaged during shipping, or if we sent you the wrong product, we will replace it or offer a refund. In such cases, please contact our Customer Service team at hello@personalplanner.com



HOW TO RETURN:

Fill out the return form and place it in a box. Pack the item you're going to return in the same box, preferably the one your order arrived in. Use the pre-printed address label and attach it to the box before sending it back to us. Please note that you are responsible for the return shipping cost if you change your mind about the purchase. Once we receive your return, we will process your reimbursement.

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